# What we do

Connect Gwent is a multi-agency service for anyone who has experienced (including witnessed) crime or anti-social behaviour living in Gwent. We offer a range of free and confidential emotional, practical and specialist support. This support is available regardless of whether or not someone chooses to report the incident(s) to the police. It also doesn’t matter how long ago the incident happened.

The referral form below can be completed by anyone requesting support (self-referral) or by someone requesting support on their behalf (e.g. agency referral).

The information provided is sent to, and usually processed by, Gwent Police for the purposes of contacting the person named in the referral to offer support. If you know the agency within Connect Gwent the information should be sent to, please indicate this on the referral form (more than one can be selected). If more than one agency is selected, the relevant staff within these agencies will discuss the referral to decide who is best placed to contact in the first instance. The agencies include:

**Victim Support** - Support for victims, witnesses or anyone affected by a crime including domestic abuse and hate crime. Includes emotional and practical support combined with help for victims to enable them to access wider support services and help victims move beyond crime.

**Aneurin Bevan University Health Board** - Specialist Mental Health and Well-being support for adult (18-65) victims of crime who are struggling with their mental health. This service is provided by a Registered Mental Health Nurse.

**Age Cymru Gwent** - Emotional and practical support and access to wider services for people impacted by crime and antisocial behaviour for people who are 50+.

**New Pathways -** Support for adults, children and young people who have experienced rape or sexual abuse. This includes counselling and advocacy services.

**Umbrella Cymru** - Gender and sexual identity, diversity, equality, and inclusion support specialists providing emotional and practical support as well as advice and information to LGBTQ+ people of all ages who have experienced crime or anti-social behaviour, as well as providing wider gender and sexual identity related support across Wales.

**Young People** - Umbrella Cymru are also offering wider support to **any young person** who has experienced crime or antisocial behaviour across Gwent.

# Referral Form

# Consent

Before completing the form, please read our fair processing notice and information sharing agreement to understand what information we process, how, why and for how long. Consent to make this referral should be gained if making an agency referral.

|  |  |  |  |
| --- | --- | --- | --- |
| Do you have consent to make this referral?  (agency referrals) | Yes  No | Date of Consent |  |
| If no, provide reason / consent restrictions |  | | |
| Which agency has the person consented for their information to be shared with? | Unknown (Gwent Police will make initial contact)  Victim Support  Aneurin Bevan University  Health Board | | Age Cymru Gwent  New Pathways  Umbrella Cymru |

# Agency information

|  |  |  |  |
| --- | --- | --- | --- |
| Date of Referral |  | Agency Reference |  |
| Referring Agency |  | | |
| Referrer’s Name |  | Contact Number |  |
| Email |  | | |

# Crime information

|  |  |  |  |
| --- | --- | --- | --- |
| Type of Crime |  | Police Reference |  |
| Has the incident been reported to Gwent Police? | Yes  No  Unknown | If NO, would they like to report the incident with the information contained within this referral form? | Yes  No  Unknown  \*if ‘No’ is selected, please ensure consent has been obtained (and recorded above) for a specific agency to make initial contact. |

# Reason for Referral

Please provide as much relevant information as possible about the reason for this referral / details about the incident below.

|  |
| --- |
|  |

# Vulnerability assessment

|  |  |  |
| --- | --- | --- |
| Vulnerability Factor | Suicide or Self-harm  Repeat Victim  Drug or alcohol issues  Domestic Abuse | Mental health issues  Learning Disability  Sensory Impairment  Modern Slavery  Other |
| Details  (if any 🗸) |  | |

# Personal information

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Name |  | | | |
| Language |  | | | |
| Gender |  | | | |
| DOB |  | Age | |  |
| Address |  | | | |
| Postcode |  | Local Authority | |  |
| Mobile Number |  | Home Number | |  |
| Email |  | | | |
| Safe to: | Call Mobile  Text message  Leave VM - mobile  Email  Call home | | Leave VM - home  Letter  Contact via Referrer  Contact via OTHER  Via parent / carer / guardian (complete below) | |
| If contact via other, please give details. |  | | | |

If Parent, carer or guardian details should be used for contact, please provide them below:

**Parent / Carer / Guardian 1 |**  **Parent / Carer / Guardian 2**

|  |  |  |
| --- | --- | --- |
| Name |  |  |
| Language |  |  |
| Relationship |  |  |
| Address |  |  |
| Postcode |  |  |
| Mobile Number |  |  |
| Home Number |  |  |
| Email |  |  |
| Safe to: | Call Mobile  Send SMS  Leave VM - mobile  Email  Call home  Leave VM - home  Letter | Call Mobile  Send SMS  Leave VM - mobile  Email  Call home  Leave VM - home  Letter |
| Any specific contact instructions including preferred method of contact or adjustments required? | | |
|  | | |

**Once completed, the information should be sent to:**

[**connectgwent@gwent.pnn.police.uk**](mailto:connectgwent@gwent.pnn.police.uk)

\* Please note that this referral form will be sent to Gwent Police staff for initial contact and triage. If there is no consent to share personal information with Gwent Police, please contact us to discuss options prior to submitting this referral.